



**ARE YOU  
RECEIVING  
UNWANTED  
CALLS FROM  
ELECTRICITY SUPPLIERS  
AND BROKERS?**

HERE ARE *FIVE* STEPS YOU CAN  
TAKE TO STOP THEM



# **REGISTER WITH THE NATIONAL DO NOT CALL REGISTRY**

Telemarketers are required to remove your number from their call lists and stop calling you within 31 days of your registration.

Keep in mind that the registry will stop most legitimate telemarketing calls, but it will not stop scammers.

REGISTER YOUR HOME OR MOBILE PHONE NUMBER FOR FREE ON THE *NATIONAL DO NOT CALL REGISTRY* WEBSITE OR BY CALLING 1-888-382-1222 (VOICE) OR 1-866-290-4236 (TTY).

# 2 BLOCK UNWANTED CALLS

You can block unwanted calls by utilizing call-blocking services offered by your phone provider, installing call-blocking apps on your mobile device (some of which may be free), or using built-in features on your phone that allow you to block specific numbers.

CTIA also provides a list of call-blocking apps for mobile phones.





# 3 DIRECTLY OPT-OUT OF CALLS

Even if your number is on the Do Not Call Registry, you can ask the caller to place your number on their internal do-not-call list. It is helpful to keep a record of the caller's number and the date of your request.

# 4 FILE A COMPLAINT

You can file complaints about unwanted calls with the Federal Communications Commission (FCC) and the Federal Trade Commission (FTC). The FCC uses these complaints to inform policy and potential enforcement actions. The Pennsylvania Public Utility Commission (PA PUC) also warns consumers to be alert for energy marketing scams the PA PUC urges consumers to be alert for energy marketing scams.






# 5 BE CAUTIOUS OF SHARING INFORMATION

Exercise caution when sharing your phone number and other personal information. Review commercial web forms and privacy policies before providing your contact details and inquire whether companies share or sell your information.

BY IMPLEMENTING THESE STRATEGIES

**YOU CAN REDUCE  
UNWANTED CALLS  
FROM ELECTRICITY  
SUPPLIERS AND  
BROKERS.**



REMEMBER TO REPORT  
SUSPICIOUS OR PERSISTENT  
UNWANTED CALLS TO THE  
RELEVANT AUTHORITIES.