

YOUR DELTA DENTAL CONTACTS



Traci Swain

Account Manager
Key Accounts
770-576-7581
tswain@delta.org

Your account manager is a consultative adviser, overseeing all account management, renewal and reporting activities; and works closely with your internal support teams to ensure we are delivering on your service expectations.

Your Account Service Coordinators

Felicia Clowers

Email: FeliciaC@delta.org
Phone: 678-893-1936(ET)

We are your day to day contacts. We are here to assist you with requests such as:

- Account Structure
- Changes Benefit Highlight Sheets
- Contact updates
- Contractual Documents
- Open Enrollment Events
- Plan Questions

Whitney Haunstein

Email: WhitneyH@delta.org
Phone: 717-506-6735(ET)

Extended Support Team

Enrollment changes and Eligibility updates

Online Support
Enrollment Support

getonline@delta.org
enrollment-er@delta.org

To contact a Billing Specialist and Reconciliation Analyst regarding billing issues

Billing/Invoicing Support

billing@delta.org

General Member Support, claims inquiries, Customer Service

www.deltadentalins.com

To ensure you receive all future announcements from Delta Dental, please whitelist the following email domains:

noreply@delta.org

no-reply@dd.delta.org

no-reply@message.delta.org

Note: To "whitelist" in Outlook & Gmail is to add the email address to your safe senders list